How Organizations Think About the Unthinkable: A Risk Management Workshop about Avoiding, Managing and Mitigating Crises

Tuesday, April 19th, 2011
University of California, Washington DC Center
1608 Rhode Island Avenue, Washington, D.C. 20036
Information and Registration: tinyurl.com/ccrm-dcworkshop

AGENDA

9:30-10:00 Introduction

Karlene H. Roberts, PhD
Professor and Director, Center for Catastrophic Risk Management
Haas School of Business, UC Berkeley

Karl E. Weick, PhD
Rensis Likert Distinguished Professor of Organizational Behavior and Psychology
Ross School of Business, University of Michigan

10:00-11:00 Practicing High Reliability: Organizations Designed for Humans

W. Earl Carnes, MA
Senior Advisor for High Reliability Liaison to the Institute for Nuclear Power Operations (INPO)
U.S. Department of Energy

Richard S. Hartley, PhD, MS, PE
Principal Engineer
Emergency, Safety, and Health Division
B & W Pantex

11:00-11:45 Crisis Management, Risk Management and High Reliability Organizations: Critical Differences

Ian Mitroff, PhD
Professor Emeritus, University of Southern California
Founder, USC Center for Crisis Management
Adjunct Professor, College of Environmental Design, University of California - Berkeley

11:45 Lunch provided
12:00-1:00  Working Lunch
Stanford University Press (http://www.sup.org)
Book Series on High Reliability and Crisis Management

Margo Beth Crouppen (Moderator)  Rangaraj Ramanujam, PhD
Stanford UP, Acquisitions Editor  Vanderbilt University, Editorial Board Member

Emery Roe, PhD  Timothy Vogus, PhD
CCRM Member, UC Berkeley  Owen School of Business, Vanderbilt University
Co-author, High Reliability  First Do No Harm: Creating Highly Reliable
Management: Operating on the Edge  Health Care Organizations (In Development)

1:00-2:00  The Aesthetics of Resilience

Paul Shrivastava, PhD
Professor and Director, David O’Brien Center for Sustainable Enterprise
Concordia University, Montreal, Canada
ICN Business School, Nancy, France

2:00-3:00  High Reliability Organizational Perspectives on
Interdependence In and Across Organizations

Peter Madsen, PhD
Assistant Professor
Marriott School of Management, Brigham Young University

3:00-3:15  Break

3:15-4:00  Centers of Excellence

Louise Comfort, PhD  Kathleen Tierney, PhD (Moderator)
Director  Director
Center for Disaster Management  Natural Hazards Center
University of Pittsburgh  University of Colorado

Erwann Michel-Kerjan, PhD  Karlene H. Roberts, PhD
Managing Director  Director
Wharton Risk Management and  Center for Catastrophic Risk Management
Decision Processes Center
University of Pennsylvania

4:00-5:00  Q and A